



# product features: Pro+

## Comprehensive monitoring and alerts

Allstate Identity Protection's monitoring system analyzes and detects high-risk activity and sends alerts at the earliest sign of fraud. That's how we help members minimize risk, damage, and stress with improved protection and rapid restoration.

### NEW Allstate Scam Protection<sup>SM</sup>

Expanded scam detection and alert capabilities, such as alerts, scam education, robocall and SMS text blocking that helps prevent fraud before the damage is done.

### NEW Protection features for children

Child credit check provides assistance to make sure your child's credit and identity are safe (family plan required).

### NEW Identity restoration support features

Use our in-portal conveniences like one-on-one personal coaching, Identity Fraud Finder, and an online scheduler and specialist chat to always have support during open restoration cases.

### Dark web monitoring

We go beyond simply scanning for your information online. We utilize bots and human intelligence operatives together to scour closed hacker forums for members' compromised credentials as well as personal information. We alert members whenever compromised data is found, including:

- Social security numbers
- Government and medical ID numbers
- Email address
- IP addresses
- Usernames and passwords
- Gamer credentials
- Credit and debit card numbers

### Financial transaction monitoring

Members can set alerts to trigger from sources including bank accounts, credit and debit cards, account thresholds, 401(k)s, and other investment accounts to help take control of their finances.

### High-risk transaction monitoring

Even non-credit-based activity can indicate fraud, so we send alerts for transactions like wire transfers and electronic document signatures matching member information.

### Social media account takeover monitoring

Members can add social media accounts for themselves and family members to be notified of suspicious activity that may indicate hacking or an account takeover.

### Credit monitoring and alerts

Members can set alerts for transactions like new credit inquiries, accounts placed in collections, newly opened accounts, and bankruptcy filings.



All-in identity  
and scam  
protection  
that never  
clocks out

### Identity Health Status

Our unique tool gives members a snapshot of their identity health and risk level. We provide monthly status updates using an enhanced algorithm with deep analytics to spot fraud trends and alert members before damage occurs.

### Fraud restoration tracker

The Allstate Identity Protection identity restoration tracker makes it easy for members to see their case status.

### Allstate Security Pro®

We help keep members one step ahead of bad actors by providing personalized content about heightened security risks that may affect them. Our alerts leverage internal data to identify emerging threats, how members may be affected, and what steps they can take to better protect themselves.

### UPGRADED identity theft reimbursement†

Members who fall victim to identity fraud will be reimbursed up to \$1M for stolen funds and up to \$2M for many out-of-pocket costs related to resolving their case, including:

- Expenses incurred resolving:
  - Home title fraud
  - Professional fraud
- Stolen funds from:
  - SBA loans
  - Unemployment benefits
  - Stolen tax return refunds

### Allstate Digital Footprint®

Only available from Allstate Identity Protection, the Allstate Digital Footprint shows members where their personal information lives online so they can better protect it. Members can track where their personal information is stored, spot possible vulnerabilities, and take action before they're compromised.

### Stolen wallet emergency cash†

In the event that a member's wallet is stolen, we'll reimburse up to \$500 for cash lost.

### Solicitation reduction

We make it easy for members to opt in or out of the National Do Not Call Registry, credit solicitations, and junk mail reduction.

### Sex offender notifications

We monitor registries and can notify members if an offender is registered nearby in their area.

### Robocall blocker\*

Our Robocall blocker can help intercept scam and telemarketing calls and texts to require them to identify themselves before you even pick up.

### Mobile app

The Allstate Identity Protection app makes accessing the member services portal easy anywhere. Available on iOS and Android.

### Ad blocker\*

We provide a resource center for members to quickly and easily resolve their unemployment fraud claims to save time and stress. Our dedicated specialists are available to help victims through the process of resolving their case.

### Unemployment fraud center with dedicated support

We provide a resource center for members to quickly and easily resolve their unemployment fraud claims to save time and stress. Our customer care team is available 24/7 to help victims through the process of resolving their case.

### Elder Fraud Center

Safeguard senior family members with our helpful resource hub built specifically for seniors, caretakers, and family members to easily understand and protect against scams and threats. Our Identity Specialists are trained to provide customized care for older family members to identify and resolve scams as well as create a proactive protection plan together.

### Best-in-class customer care

Should fraud or identity theft occur, our in-house experts are available to help members fully restore compromised identities — even if the theft or fraud occurred prior to enrollment.

### U.S.-based customer support

Our support center is U.S.-based and located in our corporate headquarters, where our customer care team is always available to help answer questions and resolve identity theft or fraud.

### Full-service identity restoration

Our restoration specialist team is highly trained and certified to handle every type of identity fraud case. We fully manage restoration cases, leaving members to live their lives and save them time, money, and stress.

### NEW Mental health support

Get free access to Talkspace Go<sup>1</sup> for family plan members and their loved ones including tailored help and \$100 off Talkspace Therapy.

### Family digital safety tools from Bark<sup>1</sup>

Our suite of family digital safety tools help parents set healthy limits around how and when kids use their devices.

Tools include:

- Web filtering
- Screen time management
- Location tracking

<sup>†</sup> Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for information purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

\* Some features require additional activation. Robocall Blocker, Ad Blocker and family digital safety features family plan coverage are available through primary subscriber's account. Privacy management features cover up to five email addresses. Cybersecurity features are managed by each adult member up to 10 devices each.

<sup>1</sup> Bark and Talkspace Go are third-party services subject to their own terms, conditions, and availability. Family plan required.

Products and features are subject to change. Certain features require additional activation and may have additional terms.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.